

TEST CATEGORIES

Category	Example Subjects
Abilities & Aptitudes	Attention to Detail, Data Checking, Technical Writing Skills, E-mail Etiquette, Numerical Proofreading, Following Directions
Accounting & Financial	QuickBooks, Peachtree, Financial Accounting (US), Financial Analysis (US), Money Handling (US)
Application & Web Development	C, C++, C#, Visual Basic, XML, Ajax, ColdFusion, Flash, Java, Dreamweaver, FrontPage, RubyOnRails, HTML , CSS, IBM FileNet P8 Version 5.1
Call Center	Call Center Skills, Customer Service
Database & Business Intelligence	IBM DB2, Oracle, MS Access, MS SQL Server, MySQL
Desktop Publishing Software	Adobe Acrobat, Adobe FrameMaker, Adobe PhotoShop, InDesign, MS Publisher
Engineering, Industrial & Design	AutoCAD 2010 for General Use, Electrical Engineering Skills, Forklift Skills, Mechanical Engineering Skills, Basic Electronics, Telecommunications, Mechanical Aptitude, Reading Rulers - English and Metric Units, HVAC Skills
Enterprise Resource Planning	SAP R3 Basis
Hardware & Networking	TCP/IP, MS Exchange Server, Networking Essentials, PC Hardware, MS System Center Configuration Manager (SCCM) 2012, MS System Center Operations Manager (SCOM) 2012
Healthcare	First Aid, Medical and Pharmaceutical Terminology, Nursing Skills
Hospitality Industry	Event Planning, Front Desk Skills, Guide and Tour Operator Skills

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Human Resources	Human Resources, Training Skills, Example Interview Questions (Free Response)
Language & Communication	English, Spanish, Arabic, Italian, German, French, Spanish, Business Communication
Legal, Safety & Administration	Legal Terminology, Discrimination in the Workplace, Property Management
Lotus	Lotus Notes Administration, Lotus Notes for Users
Management	Project Management, Management Skills, Time Management
Microsoft Office Software	MS Office Pack: XP, 2003, 2007, 2010, 2013
Operating Systems & Internet Browsers	Linux, Windows, (XP, Vista, 7, 8), Sun Solaris, Internet Explorer 10, MS Windows Server 2012 R2 Standard
Primary Work Skills	Basic Math, Basic Computer Knowledge, Quantitative Analysis, Digital Literacy Simulation
Retail	General Retail, Retail Call Center, Sales Clerk Skills, Warehouse Pick and Pack, Retail Math
Sales & Marketing	Marketing Concepts, Sales Concepts
Typing & Data Entry	Standard and Audio Typing, Standard and Audio Data Entry